

## Terms and Conditions of sale online Vetrostyle vetrostyle.com

### 1. General provisions

a) The regulations hereto constitute Terms and Conditions of sale conducted by Vetrostyle Irena Korol, with its registered seat in Chwałki 206, 27-600 Sandomierz, NIP [VAT] no. 779-212-62-45. The sale is conducted online - [www.vetrostyle.com](http://www.vetrostyle.com).

b) Transactions of sale are concluded via the Internet, pursuant to remote agreements executed by and between the ordering party, hereinafter referred to as the Client, and the seller, hereinafter referred to as Vetrostyle.

c) The Seller may be any natural person, legal person or organized entity without legal personality having legal capacity and holding an e-mail account.

d) Any person placing an order (hereinafter referred to as the Client) in the Internet store is obligated to become cognizant with Terms and Conditions. Ignorance of the said Terms and Conditions may not be taken to justify the Client's failure to proceed hereunder.

e) During shopping in the Internet store, the Client confirms the cognizance with the Terms and Conditions hereto and acceptance hereof in its binding form.

### 2. Client's personal data

a) Providing personal data in a register form is indispensable for conducting transactions of sale. It is in the Client's best interest to provide correct data enabling communication and delivery of goods - Vetrostyle does not bear any liability for the consequences arising from the provision of incorrect data by the Client.

b) Vetrostyle reserves the right to withdraw from a transaction in case the data provided by the Client in the course of the registration process are incomplete (name, surname, address, telephone number or e-mail address missing) as well as in case the data provided by the Client are incorrect or false.

### 3. Personal data protection policy

Provision of the personal data by the Client is voluntary, yet failure to provide the said data excludes making any purchases. By making a purchase, the Client grants their consent to use their personal data in the scope necessary for the seller to execute the order (i.e. deliver the goods to the Client and make financial settlements).

### 4. Purchase

a) Orders are placed by filling an order form available at [www.vetrostyle.com](http://www.vetrostyle.com)

b) The agreement is deemed concluded if, within 24 working hours, a Vetrostyle employee confirms the availability of the ordered goods and thus accepts the order.

c) Vetrostyle employee informs the Client of any changes in the order. The information is sent to the Client' se-mail account or delivered via telephone.

## 5. Prices

a) All the prices on Vetrostyle website are given in the Polish currency (PLN) and include VAT (gross).

b) The prices of products do not include delivery costs.

## 6. Delivery

a) Goods are delivered by a courier company, in accordance with the binding price list.

b) Deliver costs is not included in the price of products. The said costs are borne by the Client.

c) Vetrostyle is not liable for any "fortuitous" events beyond its influence which have made the fulfillment of contractual obligations difficult or impossible (fire, flood, strike, etc.)

## 7. Return of goods

a) Pursuant to the provisions of the Act of 2 March 2000 on protection of selected consumers' rights and liability for damage caused by hazardous products (Journal of Laws no. 22, item 271, as amended), the Client has the right to return purchased goods within 10 days of the date of sale on provision of the receipt. The cost of return is borne by the party effecting the return. The returned goods must not bear any traces of exploitation. The goods must be delivered intact, i.e. in the condition they were delivered to the Client (including the original packaging). If the goods are returned in compliance with the Terms and Conditions hereto and the binding law, Vetrostyle shall return the paid acquisition price within 14 working days to the bank account indicated by the Client. In case of return of goods, the cost of delivery to the Client is not returned to the Client.

b) Any damage to the goods caused in transportation shall be recognized only if reported to the employee of the courier company on delivery.

## 8. Final provisions

a) In matters not regulated by the Terms and Conditions hereto, relevant provisions of the Civil Code shall be applicable.